



# What is MobileService<sup>®</sup>?

e-Nabler MobileService<sup>®</sup> is the ideal solution for the Service orientated business with actively mobile field service representatives. With MobileService<sup>®</sup>, you can decrease your call to response time window, while increasing the accuracy of the service call details. Your Call Center can assign and dispatch jobs in "virtual real time" within seconds of receiving the call, to the assigned (FSR) Field Service Representative. The FSR receives a complete and concise record of the client service call on his/her PocketPC including but not limited to client name with address, client contact with phone number, the time the call was placed, and the detailed problem reported. Eliminates the need to call back to the office for information clarification.

An add-on interface with e-Nabler's MobilePay<sup>®</sup>, enables the FSR to take payments for billable services at the time the service is rendered.

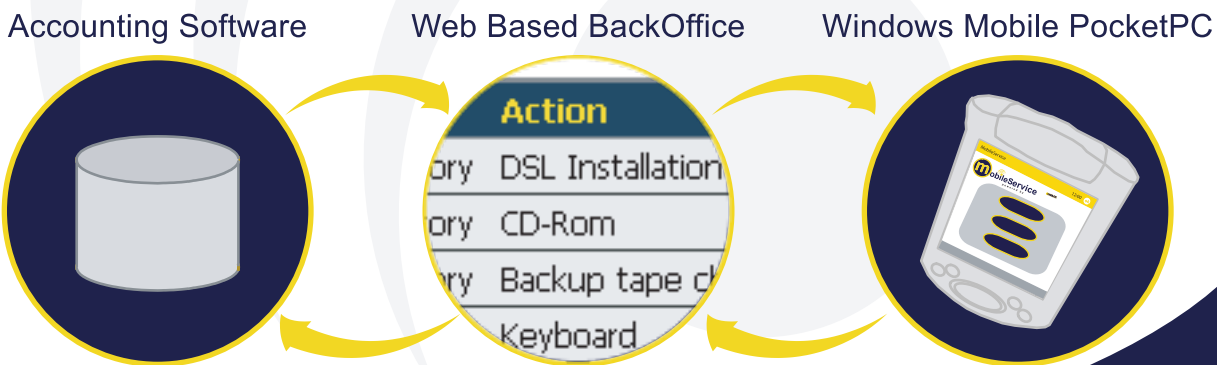
Total mobility and wireless capabilities are the key features that put MobileService<sup>®</sup> in the forefront of SFA solutions. This easy-to-use software also allows the FSR to check service parts inventory for scheduling follow-up service and enables calls to be closed wirelessly from the field.

Wireless transactions & electronic signature capture are the most sought after features in mobile solutions today and this is why MobileService<sup>®</sup> is ideal for a variety of industries and markets: Plumbing services, mobile carwash, copier repair and maintenance, PBX or telephone switchboard servicing, computer equipment repair & servicing, mobile auto repair services, etc.

"Cost effective Service Force Automation (SFA) solution ideal for any type of service oriented business."

## How does MobileService<sup>®</sup> work?

### e-Nabler MobileService<sup>®</sup> Wireless Version



For full presentation call  
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